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Service contact: info@worldchat.co.za

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GENERAL

Use of the Worldchat Website is unauthorized in any jurisdiction that does not give effect to all provisions of these terms and conditions, including without limitation this paragraph. You agree that no joint venture, partnership, employment, or agency relationship exists between you and Worldchat as a result of this agreement or use of the Worldchat Website. Worldchat's performance of this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of Worldchat's right to comply with governmental, court and law enforcement requests or requirements relating to your use of the Worldchat Website or information provided to or gathered by Worldchat with respect to such use. If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect. Unless otherwise specified herein, this agreement constitutes the entire agreement between the user and Worldchat with respect to the Worldchat Website and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between the user and Worldchat with respect to the Worldchat Website. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. It is the express wish to the parties that this agreement and all related documents be drawn up in English.

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Any rights not expressly granted herein are reserved.

Detailed description of good and/or services

Worldchat.co.za is a business in the tele-communication industry that sells international airtime.

Delivery policy

Subject to availability and receipt of payment, requests will be processed within 1 day and delivery confirmed by way of E-mail

Return and Refunds policy

The provision of goods and services by Worldchat.co.za is subject to availability. In cases of unavailability, Worldchat.co.za will refund the client in full within 30 days. Cancellation of orders by the client will attract a 100% administration fee.

Customer privacy policy

Worldchat.co.za shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: <http://www.polity.org.za/html/govdocs/legislation/2000/act2.pdf>

Payment options accepted

Payment may be made via Visa & Master Card credit cards or by bank transfer into the Worldchat.co.za bank account, the details of which will be provided on request

Credit card acquiring and security

Credit card transactions will be acquired for Worldchat.co.za by Virtual Card Services (VCS) who are an approved payment gateway for ABSA Bank of South Africa. VCS use RSA key-pair encryption and no credit card details are stored on the website. Users may go to www.vcs.co.za to view their security certificate and security policy.

Customer details separate from card details

Customer details will be stored by Worldchat.co.za separately from card details which are entered by the client on VCS's secure site. For more detail on VCS refer to www.vcs.co.za

Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction Currency is ZAR (South African Rand).

Responsibility

Worldchat.co.za takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods

Country of domicile

This website is governed by the laws of South Africa and Worldchat.co.za chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, 5 Birkett Drive, Durban.

Variation

Worldchat.co.za may, in its sole discretion, change this agreement or any part thereof at any time without notice.

Company information

This website is run by Webdev CC (close corporation) based in South Africa trading as Cybertek

Worldchat.co.za contact details

Support : info@worldchat.co.za